

Glenn J. Haggerty
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January 21, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

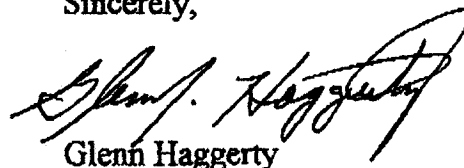
Dear Mr. Ashcroft:

I am writing to express my concern at the possibility of continuing litigation against Microsoft by the Department of Justice. I am satisfied with the terms reached in the agreement in November of last year, and I believe that further measures against Microsoft would be detrimental to consumers and the economy. I urge you to reconsider your position.

I work in real estate, but over the past few years, I have been developing software with Microsoft. I have been able to develop software for real estate appraisers that is not only efficient but also cost effective. I have no complaint against Microsoft and I believe that measures taken with the aim of breaking up or greatly weakening Microsoft are not in the best interests of your constituents. I believe that the settlement reached has done more than enough to ensure fair competition.

In my opinion, further federal measures taken against Microsoft would not be productive. Please reconsider your stance on the issues. Thank you for taking the time to review my concerns.

Sincerely,


Glenn Haggerty

cc: Representative Mel Watt